

On 12/09/14, Vendor Web introduced some changes that will have a great impact on Vendor experience in Vendor Web.

Below is a summary of changes along with known issues. If there are any new issues being reported, please let us know.

- **REO Initial Status Report Images**
  - Images for REO Initial Status Report will be the same as for the order. Images uploaded on the order via any method( Photo Direct, Vendor Web, etc) will now be visible on the REO Initial Status Report film strip.
- **Vendor Order List - Order Number Column Move**
  - Order number column list is being moved to the beginning of the order list, so it is visible on the initial screen
- **Google Chrome Drag and Drop Issue**
  - Vendors will be able to “label” images with all browsers, including Chrome
- **Order History Search Addition**
  - On Order History screen, the date search filter has been added, so Vendors can filter by any date range. It’s limited to 6 months history
- **Full Image Preview Improvements**
  - When Vendor clicks on the image, the full image preview screen has been improved.
- **Fix Expanded Image View Bugs**
  - Expanded View now works as intended with gallery re-populating once the expanded view is closed.
- **Removing Incomplete Images link**
  - On “Order Images” page, there was an unused link called “Incomplete Images”. That link has been removed.
- **Images in the gallery will contain the name of the image**

With introduction of so many changes, there are some known issues to be aware of. We are working on fixing them in a very near future.

### **Old versions of IE (Versions 9 and below)**

Based on their version of Java, the image upload might not work as Vendors have come to expect. After the images have been uploaded, Vendors will have to move to the next page to see the images. The workaround includes using browsers higher than IE 9 or Chrome, Firefox, etc